

However, we believe the benefits of Doggie Daycare far exceed the risks, and do our best to avoid incidents. We diligently supervise playtime and maintain a strict temperament screening to prevent possible disagreements.

In the rare event that a health emergency arises, you will be notified immediately and your pet will be treated at Wolftever Pet Hospital.

Rules in Daycare

Dogs come to daycare to have fun, but, in order to maintain a safe environment, they also need to play by the rules we set for them. We believe that it's important for the dogs to have structure in playtime. Through the use of basic command practice and positive reinforcement methods, the dogs learn that good behavior brings rewards. While appropriate behaviors are reinforced, inappropriate behaviors are disciplined through time-out or loss of playtime. By consistently applying these techniques, we can ensure that every dog has a fun and safe experience while at daycare!

Please keep in mind that not all pets are candidates for Doggie Daycare. Some pets do not do well in a daycare environment, as it may be too overwhelming for them. Some dogs react to these new situations with fear or aggression. We may inform you that we don't think your dog is a good candidate for daycare. Please do not take this personally, as this is not an indicator that you have a "bad dog." Our primary concern is for the well-being of our four-legged guests, and we do our best to provide a positive and safe environment.

I have read this form and understand the rules and regulations of the Inn at Wolftever and the risks associated with Doggie Daycare.

Signature

Date

Print Name

Pet's Name

contact number :

General Information

Daily Routine

- | | |
|------------|---|
| 9:00-12:00 | Daycare begins. New dogs are introduced. Depending on the weather, they will either be outside in the yards or upstairs in our playroom. In the summer, weather permitting, they will be outside at the pool. |
| 12:00-2:00 | Nap time – dogs will rest in our playroom or in our kennels. |
| 2:00-5:30 | Dogs will be reintroduced and, depending on the weather, they will either be outside in the yards or upstairs in our playroom. |
| 5:30-6:30 | (4:30-5:30 on Fridays) Dogs are separated once more into our playroom or the kennels. You may pick your dog up any time before closing. However, at 6:30 (5:30 on Fridays), we lock our doors and your dog will stay for the night. |

Your First Visit

Please allow 10-15 minutes at drop off, as you will need to fill out some paperwork if you have not already done so prior to arriving. We will also go over the introduction process with you in person.

The Introduction Process: At 9:00am, your dog will be introduced to the "pack." We begin by introducing your dog to one of our regular, non-reactive dogs on a leash. If this goes well, we will let them roam freely in the yard with each other. Then, they will be introduced to other dogs, a few at a time, so the experience is not too overwhelming. Once they are successfully introduced, the fun begins!

The Inn at Wolftever believes in the physical and mental benefits of Doggie Daycare, but we also realize that Doggie Daycare may not be the best option for your dog. If we determine that your dog is not a good candidate for daycare, they will be comfortably boarded in one of our rooms for the day.

Here are a few things to expect from your dog when they get home from their first few days of daycare:

- *Exhaustion:* all the running, jumping, and playing can wear your dog out! It often takes several visits for dogs to learn how to pace themselves. First-timers may need 2-3 days to recover.
- *Sore Muscles:* Most dogs are having such a good time, they never want to stop to rest. Over time, they will get stronger and accustomed to this level of play. Your dog may seem stiff or sore, and it is best to let them rest.
- *Sore Pads:* Running and playing with new pals all day can be rough on your dog's feet. The pads may get worn or abraded. This will go away over time as the pads toughen.
- *Damp or Dusty Coats:* Your dog's coat may be damp on rainy days or from playing in the pool. It can take a while for long or thick coats to dry.
- *Initial Anxiety:* Some dogs are worried about new places and experiences. However, your dog will be more enthusiastic to enter the group as they grow and become more familiar with the schedule, the staff, and other daycare dogs.

Please be aware that minor dog injuries are inevitable at daycare. Dogs use their mouths and paws to grab at and play with each other. Occasional scrapes, nicks, and even punctures are going to happen. If you are not comfortable with your dog engaging in play and the risks associated with such activity, daycare is not a good option for your pet.

THE INN AT WOLFTEVER DOGGIE DAYCARE

Rules and General Information

We strive to provide a fun, safe, and stimulating social environment for dogs. To ensure the health and safety of all our guests, we ask that you adhere to the following rules and regulations:

Rules for Dog Owners

Drop off times: 7:00am – 9:00am

Hours of Operation: Monday – Thursday 7:00am – 6:30pm
Friday 7:00am – 5:30pm

- If you drop off after 9:00am, your dog will not be introduced until after the 12:00-2:00pm nap time, as late introductions can cause issues.
- Proof of vaccinations is required. You may bring copies or you may have your vet fax them to us at 423-344-7071.
- Dogs must be leashed when entering and exiting the facility.
- If an emergency occurs and you are unable to arrive before closing, please call us at 423-344-1913 ext. 2. There will be a \$1.00 charge for every minute after closing time, with a minimum charge of \$10.00.
- For liability reasons, we cannot allow owners in the daycare area during normal daycare hours. If you would like to watch your dog, please use our webcams.
- *If your dog has any special needs, such as food allergies, please inform us.*

Rules for Dogs

- All dogs must be at least 12 weeks old to attend daycare.
- Due to the close contact with other dogs, all dogs must be current on vaccinations, which includes **Rabies, DHLPP, Bordetella (Kennel Cough)**, and a **negative fecal within the last 6 months**. We highly recommend the **Canine Influenza** vaccine, but it is not required. If your dog does not have the required vaccinations, Wolftever can provide those services while your dog is here.
- All dogs older than 6 months must be spayed or neutered.
- We recommend all dogs be current on flea and tick prevention.
- **PLEASE DO NOT BRING YOUR DOG TO DAYCARE IF THEY ARE ILL.** We do not want illness spreading to our other dogs. Daycare is not a good environment for sick dogs, even if they are not contagious. If your dog is coughing, sneezing, vomiting, has discharge from the eyes or nose, or diarrhea, your dog cannot be in daycare!